



LETIZIA'S
LEARNING SYSTEM

CLEANING ESSENTIALS

A practical introduction to cleaning
work and employment pathways



BELIEVE.ACHIEVE.SUCCEED

CLEANING ESSENTIALS

Practical Skills. Real Confidence. Employment Pathways.

More Than Just Cleaning.

Behind every clean workplace is someone with the skills, confidence and attention to detail to make it happen.

For participants exploring employment opportunities, practical experience can be the first step towards discovering what they're capable of.

Letizia's Cleaning Essentials introduces participants to real-world cleaning practices through engaging, hands-on learning.

Designed for youth programs, employment services and community organisations wanting to offer their participants a meaningful introduction to workplace skills.

Real Experience. Real Skills. Real Possibilities.

Believe • Achieve • Succeed



WHY LETIZIA'S?

You Bring the Participants. We Bring the Training.

We understand that every group is different.

Some participants are exploring employment for the first time. Others are rebuilding confidence, developing routines or discovering new career interests.

Our Cleaning Essentials workshop introduces practical workplace activities across commercial cleaning, kitchen hygiene and housekeeping environments.

Through hands-on participation,

We focus on developing:

- Practical workplace skills and safe working habits.
- Confidence using cleaning equipment and following procedures.
- Teamwork, responsibility and attention to detail.
- An understanding of different cleaning-related employment pathways.

We come to you.

Letizia's supplies the trainer, equipment and learning resources, with workshop duration and activities tailored to your organisation's needs.

Participants receive a Letizia's non-accredited Certificate of Completion when they successfully finish the workshop.

More Than Training. An Opportunity to Discover Potential.



LEFT: All 23 participants enthusiastically remained for the duration of the cleaning essentials course. RIGHT: One highlight of the course was the emergence of a crack team of job-ready window cleaners. Photos: Adam Carswell

Karen cleaning course a certified success

ADAM CARSWELL

A three-day cleaning essentials course designed and delivered by regional Victorian training provider Letizia's Training and Development to members of the local Karen community has given its participants a leg-up in finding employment.

Run in partnership with CVGT Employment at the Eaglehawk

Football Netball Club clubrooms, the program focused on practical, commercial cleaning lessons as well as building workplace and employment skills, with an interpreter on hand at all stages.

Letizia's founder and lead trainer Mario Letizia said the concept behind the cleaning course was to put in place stepping stones for attendees towards getting a job.

"If you learn how to clean you can work in hospitals, aged care, disability support, all of that – so it's a springboard," he said.

"They also got to understand how to find work in Australia, how to make use of SEEK, how to get their resumes noticed, and how to conduct themselves at an interview."

Letizia said the success of the fledgling course was virtually

"unheard of", with all 23 participants enthusiastically remaining for the duration.

"Normally, when you're doing big workshops like this, the attendance can dwindle as the course keeps going further," he said.

"CVGT said they've never seen anything like it, and the reason was because (the participants) were engaged, fully committed and

obviously enjoyed themselves.

"That's one thing we pride ourselves on – nobody gets left behind at Letizia's."

One particular highlight was the emergence of a crack team of window cleaners, who Letizia said "are ready to work and need just a few regular clients to start their own business".

"Eaglehawk FNC said that they did sask a great job that they'd be happy to have them again.

"They" could get five or six regular customers, if any other sporting groups (for example) want their windows cleaned, please shoot CVGT a message, because these guys have got the goods."

Interested parties can contact CVGT employment via 132 848 or contact@cvgt.com.au

Karen Cleaning Essentials Bendigo



Karen Cleaning Essentials Bendigo

Real Training. Real Inclusion. Real Outcomes.

Our Cleaning Essentials workshop delivered in partnership with Karen community & CVGT, participants demonstrated the value of inclusive, practical learning. Working alongside interpreters, we helped break down language barriers, adapt our delivery and create a supportive environment where participants could learn by doing. It was about more than cleaning skills, it was about building confidence, encouraging participation and giving everyone a genuine opportunity to succeed.



**LET'S BUILD CONFIDENCE
TOGETHER.**

**Your Participants.
Their Potential.
Our Commitment.**

Every organisation has different participants, challenges and goals.

That's why we don't believe in a one-size-fits-all approach.

We work with youth programs, employment services and community organisations to deliver practical learning experiences that suit their participants.

From the equipment we bring to the way we explain and demonstrate activities, our focus is on creating an encouraging environment where people feel comfortable having a go.

Have participants who could benefit from Cleaning Essentials?

We'd love to hear about your program and explore how Letizia's could support your training goals.

Let's Start a Conversation.

Letizia's Training & Development

Email: info@letizias.com.au

Website: www.letizias.com.au

You Bring the Participants.
We Bring the Training.

Believe • Achieve • Succeed



