



HOSPITALITY ESSENTIALS

WORKSHOP

Kickstart your hospitality career with hands-on skills, real experience, and industry-ready training!



BELIEVE. ACHIEVE. SUCCEED

HOSPITALITY ESSENTIALS

Practical Skills. Real Confidence. Employment Pathways.

More Than Just Hospitality Training.

Behind every great hospitality experience is a team of people with the skills, confidence and willingness to make it happen.

For participants exploring employment opportunities, stepping into the hospitality industry can open doors to new experiences, new skills and future possibilities.

Letizia's Hospitality Essentials introduces participants to the world of hospitality through engaging, hands-on activities, practical learning and nationally recognised training opportunities.

Designed for youth programs, employment services and community organisations seeking a meaningful pathway towards workplace readiness.

Real Experience. Real Skills. Real Possibilities.

Believe • Achieve • Succeed



WHY LETIZIA'S?

You Bring the Participants. We Bring the Training.

We understand that every group is different.

Some participants are exploring employment for the first time. Others are developing confidence, building communication skills or discovering an interest in hospitality.

Our Hospitality Essentials workshop introduces participants to practical hospitality environments through engaging activities, demonstrations and real-world workplace scenarios.

Through hands-on participation,

We focus on developing:

- Confidence in customer service and communication.
- Practical food preparation and hospitality skills.
- Teamwork, responsibility and workplace expectations.
- Safe working practices and industry awareness.
- An understanding of hospitality employment pathways.

We come to you.

Letizia's provides experienced trainers, practical equipment and learning resources, with delivery tailored to your organisation's participants and goals.

Typically delivered over 4–5 days, the program provides opportunities for hands-on experiences alongside selected nationally recognised training components, subject to the agreed program.

Nationally recognised outcomes are issued through our partner Registered Training Organisations following successful completion of the required assessments.

More Than Training. An Opportunity to Discover Potential.

HOSPITALITY ESSENTIALS IN ACTION

Learning by Doing. Confidence Through Experience.

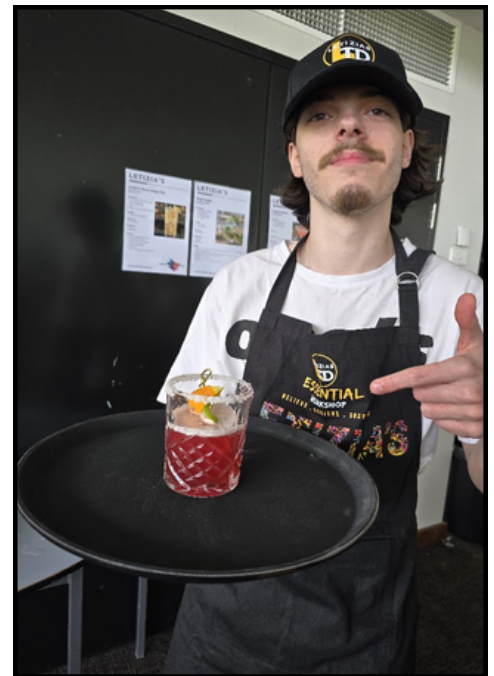
Hospitality is an industry built around people, teamwork and practical skills.

Our workshop encourages participants to step outside their comfort zones, experience hospitality activities and discover their own capabilities.

From preparing and presenting food to practising customer interactions and understanding workplace expectations, participants experience what working in hospitality can involve. Every activity is an opportunity to learn, participate and grow.

We create an environment where participants feel comfortable asking questions, practising new skills and celebrating their achievements.





**BECAUSE SOMETIMES THE FIRST STEP TOWARDS EMPLOYMENT
IS SIMPLY BELIEVING YOU CAN DO IT.**



**LET'S BUILD CONFIDENCE
TOGETHER.**

**Your Participants.
Their Potential.
Our Commitment.**

Every organisation has different participants, challenges and employment goals.

That's why we don't believe in a one-size-fits-all approach.

We work alongside youth programs, employment services and community organisations to deliver practical hospitality experiences that support skill development, confidence and workplace readiness.

From the equipment we bring to the way we deliver training, our focus is on creating meaningful experiences where participants feel included, supported and encouraged.

Could Hospitality Essentials benefit your participants?

We'd love to learn more about your organisation and discuss how we can tailor a program to your needs.

Let's Start a Conversation.

Letizia's Training & Development

Email: info@letizias.com.au

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We Bring the Training.

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